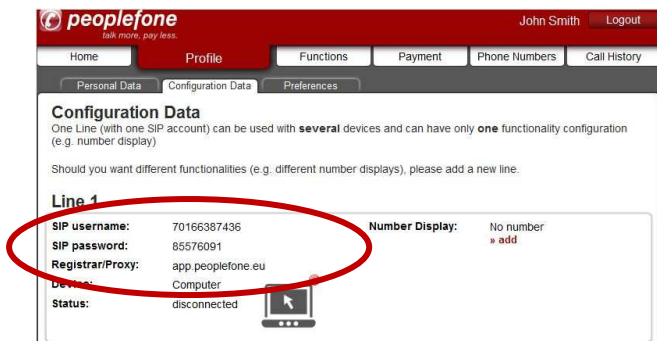# User Manual LINKSYS

With an internet connection and your LINKSYS (with a regular phone) you can make very low cost calls worldwide from wherever you are. You just need to plug the LINKSYS and fill in the SIP configuration data through your computer.

Peoplefone account

1. Go to www.peoplefone.ch

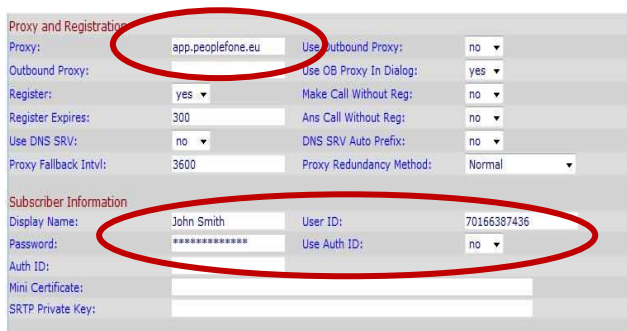2. **«Register»** for free to have a new peoplefone account

3. Add a first credit for phoning on **«Payment»** - **«Add Funds»**

4. Go to **«Profile»** - **«Configuration Data»** and get your SIP Username and your SIP Password

As your LINKSYS is already connected to internet, you just need to plug a regular phone to the LINKSYS and start installing the internet telephony part on the LINKSYS user interface.

LINKSYS Configuration

1. Enter the IP-Address of your LINK-SYS on your web browser as the URL. On the LINKSYS IP-Phone press «Setup – Network – Current IP».
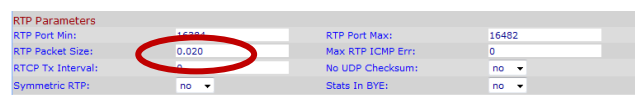

2. Go to «**Admin Login** – **advanced** – **Ext 1**». In the chapter Proxy and Registration fill in just at *Proxy* «app.peoplefone.eu»

3. In the chapter Subscriber Information at *User ID* the SIP Username, at *Password* the SIP Password from your peoplefone account («Profile» - «Configuration Data»)

4. Go to «**Admin Login** – **advanced** – **SIP**». In the chapter RTP Parameters change at *RTP Packet Size* «0.020» (instead of 0.030)

And you are ready to make calls with peoplefone at very low costs all over the world!

Other parameters to check if you have the following problems:

<u>Outgoing calls</u> go not always through:
Go to «**Admin Login** – **advanced** – **Ext 1**».
In the chapter SIP Settings change at *SIP Remote-Party-ID* «no».

<u>Incoming calls</u> come not always through:
Go to «**Admin Login** – **advanced** – **Ext 1**».
In the chapter NAT Settings change at *NAT Keep Alive Enable* «yes».

Go to «**Admin Login** – **advanced** – **Ext 1**».
In the chapter Proxy and Registration change at *Register Expires* «300» (instead of 3600).

Go to «**Admin Login** – **advanced** – **SIP**».
In the chapter NAT Support Parameters change at *STUN Enable* «no».

The most common mistakes

«Login failed»

Please check the SIP Username and SIP Password from your peoplefone account that have to be filled in (*User ID* and *Password*).

«Error»

The LINKSYS cannot connect to our servers through your internet provider. There may be firewalls on your computer, ports blocked for VoIP in your router or from your internet provider. Please open the firewalls and ports and try again.

Bad quality of voice (echo or interrupted voice)

If the voice may be interrupted or you hear yourself on echo, the internet connection has not a good bandwith or is not very stable. Please check the bandwith of your internet connection through www.peoplefone.ch **«Support»** - **«FAQ - Troubleshooting»**.